

IMPORTANT NOTIFICATION—PLEASE READ
THE STEP SYSTEM WILL BE SHUT DOWN FOR
MAINTENANCE ON JUNE 16, 2026

On June 16, the STEP system will be shut down from approximately 08:00 AM to 12:00 PM for the replacement of two corroded pipe fittings.

It is recommended that residents who are home at that time, turn their STEP system OFF (either by switching the main electrical panel breaker or disconnect at the controller box near the tank lids) to avoid system damage and/or continuous alarming during the system outage. During the shutdown, you should postpone any water usage that drains to your septic tanks as your tank will not empty normally. You can flush your toilet. Our repair work should be completed in 4 hours. A reminder email will be sent around June 7.

If you need assistance with the shutdown process, see:
<https://canterwooddiv12step.org/page14/downloads-2/files/Silence%20Septic%20Tank%20Alarm%2007-14-22.pdf>.

Please note that when your system is re-energized your alarm may sound because your tank was not able to normally pump during the shutdown. Once the tank is empty, the alarm will stop.

Questions, please contact 360-789-9176 (Lynn Singleton).

Sorry for any inconvenience but this work must be completed.